



# Security Management (Head Door Supervision)



## Who is this course for?

This leadership programme has been specifically designed for people who are either currently responsible for managing and running operational door security teams at licensed venues, or for those wishing to undertake this challenging position in such premises as:

- ♥ bars
- ♥ pubs
- ♥ nightclubs
- ♥ casinos
- ♥ stadiums or arenas
- ♥ theatres

Who

Why

What

## Why should I take this course?

The role of head door supervisor is a demanding and complex one with many challenges to overcome, from maintaining staff discipline, to planning for key events. Venue operators often cite bad team management as a principal reason for changing their security providers. This is why it is vital that as a head door supervisor you have the necessary training to fulfil your duties and your client's expectations. Our Door Supervision Team Leadership training programme builds on the basic job training that candidates have already received, and enhances and compliments these skills with team and personnel management skills.

## What does the course cover?

The two day programme has been tailored to allow candidates to gain the necessary leadership, management and operational skills that a team leader requires to effectively manage an operational door security team.

Throughout the programme candidates are given the opportunity to acquire wide-ranging skills to enhance and improve their leadership and management skills in the door security sector.

## BTEC Level 3 Award in Door Supervision Team Leadership

### RTC's advice and training:-

- aids individual staff members in developing their skills suite
- promotes a more professional and effective workforce
- offers a clear career progression path
- improves employment prospects



The programme covers the following areas:

- ♥ The team leaders role
- ♥ Team leadership skills
- ♥ Risk assessments and reduction measures
- ♥ Discipline and grievance procedures
- ♥ Team briefings and debriefings
- ♥ Radio communications
- ♥ Actions on planning or emergency planning
- ♥ Improvised explosive device and bomb awareness
- ♥ Escorting techniques and procedures
- ♥ Post incident support

Training analysis

Training

Certification

Evaluation

## Do I need any previous training to undertake the training programme?

Yes, all candidates must either possess a valid Security Industry Authority Door Supervisors Licence, or have successfully passed a nationally recognised Level 2 award in a door supervision training programme.

## Do I have to take an exam to pass the course?

Yes, the course is assessed by a final short answer examination and a series of practical skills assessment sessions. Candidates will need to pass both the final examination and skills assessments in order to successfully pass the programme.

## Will I get a certificate if I pass?

Yes. Once the exams and practical skills assessments have been independently marked, candidates receive a certificate accredited by Edexcel.

## Who are Edexcel?

Edexcel is the UK's largest awarding body offering both vocational and academic qualifications, including GCSEs, A-Levels, GNVQ, NVQ and the BTEC suite.

Edexcel is a Security Industry Authority (SIA) endorsed awarding body and they offer one of the largest ranges of qualifications supporting the licensing process. With nearly a decade of experience in the provision of BTEC qualifications for the security sector, Edexcel seek to work closely with you to support your organisation as you engage with the licensing process.

## What benefits does this course offer?

The outcome of this course is of benefit to both employers and employees, as it provides a recognised qualification for the improved leisure security team management and performance.

You will also receive one years free affiliate subscription to Conflict Professional, which gives you the opportunity to continue your professional development and improve your skills.

## How do I reserve a place on a course?

To enquire about reserving a place on one of our forthcoming courses, or for on-site/in-house training, please contact RTC on 01208 816709, or by email [ian@rtc-training.co.uk](mailto:ian@rtc-training.co.uk)



ConflictPro



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